

230

Route Guide & Hazard Awareness

**WOOD GREEN - TOTTENHAM HALE - WOOD STREET
WALTHAMSTOW - WHIPPS CROSS - UPPER WALTHAMSTOW**



Photo | *Kristian Lake*

Go Ahead-London

THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

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+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

Route 230 is a low frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

CONTENTS

FULL ROUTE 230 MAP

Between Wood Green and Tottenham Hale.

3

FULL ROUTE 230 MAP

Between Tottenham Hale and St James Street.

4

FULL ROUTE 230 MAP

Between St James Street and Upper Walthamstow.

5

RUNNING LIGHT

To and from Wood Green, Buller Road.

6

RUNNING LIGHT

To and from Upper Walthamstow.

7

IN SERVICE

Route guide from Upper Walthamstow to Wood Green.

8

IN SERVICE

Route guide from Wood Green and Upper Walthamstow.

9

LOW BRIDGE

Wood Street in Upper Walthamstow.

10

WOOD GREEN, BULLER ROAD

Curtailment point and map.

11

WEST GREEN ROAD FOR TURNPIKE LA

Curtailment point and map.

12

WEST GREEN ROAD

Curtailment point and map from Upper Walthamstow.

13

LAWRENCE ROAD

Curtailment point and map.

14

TOTTENHAM HALE

Turning point and map.

15

LEYTON GREEN

Turning point and map.

16

WALTHAMSTOW CENTRAL

Curtailment point and map.

17

WHIPPS CROSS BUS FACILITY

Curtailment point and map.

18

UPPER WALTHAMSTOW BISTERNE AVE

Terminus point and map.

19

LOCAL HAZARDS

Hazards to be aware of and other points to note.

20

LOCAL HAZARDS

Hazards to be aware of and other points to note.

21

LOCAL HAZARDS

Hazards to be aware of and other points to note.

22

AT THE GARAGE

General information and safety at the garage.

23

CODES & PROCEDURES

Facility codes, curtailment abrv & emergency radio procedure.

24

THINGS TO REMEMBER

Make notes along the way.

25

THINGS TO REMEMBER

Make notes along the way.

26

ROUTE 230 MAP

WOOD GREEN AND TOTTENHAM HALE

REMEMBER
MOBILE PHONES
ARE NOT ALLOWED
IN THE CAB AT
ANY TIME



GO TO
PAGE 4

ROUTE 230 MAP

TOTTENHAM HALE AND ST JAMES STREET

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT






GOTO PAGE 5

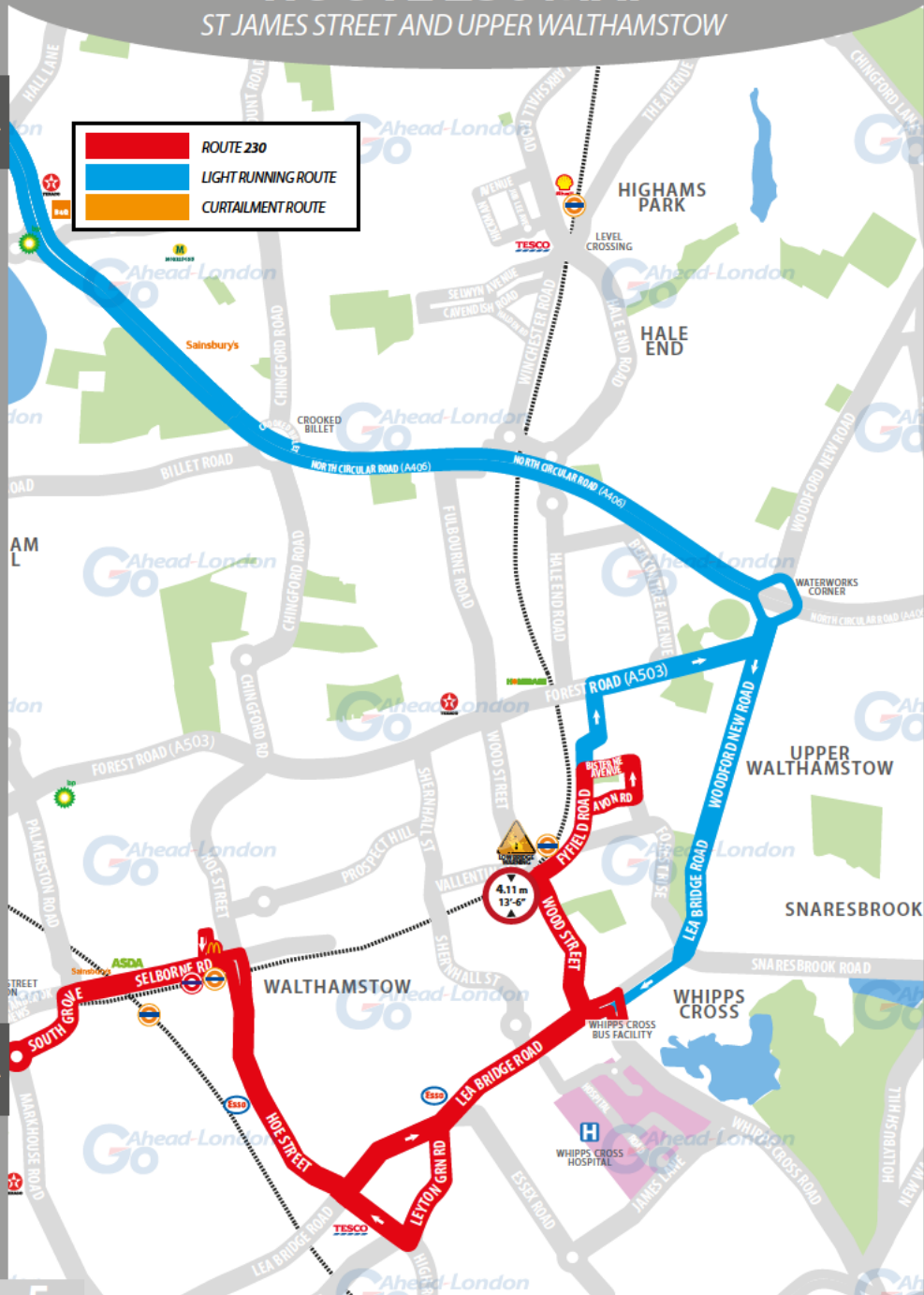
GOTO PAGE 5

ROUTE 230 MAP

ST JAMES STREET AND UPPER WALTHAMSTOW

GO TO PAGE 4

	ROUTE 230
	LIGHT RUNNING ROUTE
	CURTALMENT ROUTE



GO TO PAGE 4

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO WOOD GREEN BULLER ROAD:

- From **Northumberland Park garage**, turn right onto Marsh Lane
- Turn right onto Marigold Road
- At traffic light, turn right onto Watermead Way **A1055**
- Continue ahead onto Hale Road **A503**
- At traffic light, continue ahead onto Monument Way **A503**
- At traffic light, turn left onto High Road **A10**
- At traffic light, turn right onto Philip Lane (*Arriva garage on right*) **B153**
- At roundabout, take 1st exit onto Philip Lane **B153**
- Follow road left onto Spur Road **B153**
- At roundabout, take 2nd exit onto West Green Road **A504**
- At 2nd roundabout, take 2nd exit onto West Green Road **A504**
- Follow road towards left onto Alfoxton Avenue (*one-way system*)
- At traffic light, turn right onto Green Lanes **A105**
- Continue ahead onto High Road **A105**
- Turn right onto Buller Road to **stand**

FROM WOOD GREEN BULLER ROAD:


- At **stand**, continue ahead on Redvers Road
- At junction, turn left onto Lordship Lane **A109**
- At traffic light, turn left onto High Road **A105**
- Continue ahead onto Green Lanes **A105**
- Turn left onto West Green Road **A504**
- At roundabout, take 1st exit onto West Green Road **A504**
- At 2nd roundabout, take 1st exit onto Spur Road **B153**
- Follow road right onto Philip Lane **B153**
- At roundabout, take 2nd exit onto Philip Lane (*Arriva garage on left*) **B153**
- At traffic light, turn left onto High Road **A10**
- At traffic light, turn right onto Monument Way **A503**
- At traffic light, continue ahead onto Hale Road **A503**
- Continue ahead onto Watermead Way **A1055**
- At traffic light, turn left onto Marigold Road
- Turn left onto Marsh Lane to **Northumberland Park garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO UPPER WALTHAMSTOW BISTERNE AVE:

- From **Northumberland Park garage**, turn right onto Marsh Lane
- Turn right onto Marigold Road
- At traffic light, turn left onto Watermead Way **A1055**
- Continue ahead onto Angel Edmonton Road (*under the North Circ*) **A1055**
- At roundabout, take 2nd exit onto Conduit Lane
- Continue ahead onto Montagu Road
- At traffic light, turn left onto North Circular Road slip road
- Continue ahead onto Angel Road **A406**
- Continue ahead onto North Circular Road (*overpass*) **A406**
- Take exit for Waterworks Corner Roundabout towards **A104**
- At Waterworks Corner Roundabout, take 3rd exit onto Woodford New Rd **A104**
- At traffic light, continue ahead onto Lea Bridge Road **A104**
- At traffic light, turn right onto Wood Street **B160**
- Turn right onto Upper Walthamstow Road (*Wood Street Station*) **LOW BRIDGE** 
- Continue ahead onto Fyfield Road
- Turn right onto Avon Road
- At junction, turn left onto Bisterne Avenue
- Follow the road left onto Bisterne Avenue to **stand**

FROM UPPER WALTHAMSTOW BISTERNE AVE:

- At **stand**, continue ahead on Bisterne Avenue
- At junction, turn right onto Fyfield Road and continue onto Winsbeach
- At junction, turn right onto Forest Road **A503**
- At traffic light, turn left onto Woodford New Road **A104**
- At Waterworks Corner Roundabout, take 1st exit onto North Circular Road
- Exit North Circular Road and follow sign towards Tottenham **A1055**
- Continue ahead under North Circular Rd and follow sign to Brimsdown **A1055**
- At traffic light, turn right onto Montagu Road
- Continue ahead onto Conduit Lane
- At roundabout, take 1st exit onto Angel Edmonton Road (*under the North Circ*)
- Continue ahead onto Watermead Way to **Northumberland Park garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY BUS

TO WOOD GREEN BULLER ROAD:

- At **stand**, continue ahead on Bisterne Avenue
- At junction, turn left onto Fyfield Road
- Continue ahead onto Upper Walthamstow Road
- At junction, turn left onto Wood Street (*Wood Street Station*) **LOW BRIDGE** !
- At traffic light, turn left onto Lea Bridge Road **A104**
- At traffic light, turn right onto Whipps Cross Road **A114**
- Turn right into Whipps Cross Bus Facility
- Exit Whipps Cross Bus Facility and turn left onto Lea Bridge Road **A104**
- At traffic light, turn left onto Leyton Green Road **B159**
- At traffic light, turn right onto High Road Leyton **A112**
- At traffic light, continue ahead onto Hoe Street **A112**
- At traffic light, turn left onto Selborne Road (*Walthamstow Central on the left*)
- Turn right into Walthamstow Central Bus Station
- Exit Walthamstow Central Bus Station and turn right onto Selborne Road
- Follow the road left onto South Grove (*under railway bridge*)
- At roundabout, take 2nd exit onto St James Street **A1006**
- Continue ahead onto Blackhorse Road **A1006**
- At traffic light, turn left onto Forest Road (*Blackhorse Road station on the left*)
- Continue ahead onto Ferry Lane **A503**
- Turn right into Tottenham Hale Bus Station (*Tottenham Hale station on right*)
- Exit Tottenham Hale Bus Station and turn left onto Hale Road
- At traffic light, continue ahead onto Monument Way **A503**
- At traffic light, turn left onto High Road **A10**
- At traffic light, turn right onto Philip Lane (*Tottenham bus garage on right*) **B153**
- At mini-roundabout, take 1st exit onto Philip Lane **B153**
- Follow the road left onto Spur Road **B153**
- At roundabout, take 2nd exit onto West Green Road **A504**
- At mini-roundabout, take 2nd exit onto West Green Road **A504**
- Follow the road left onto Alfoxton Avenue and Wordsworth Parade
- At traffic light, turn right onto Green Lanes **A105**
- At traffic light, continue ahead onto High Road (*Turnpike Lane station*) **A105**
- Turn right onto Buller Road to **stand**

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ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO UPPER WALTHAMSTOW BISTERNE AVE:

- At **stand**, continue ahead on Buller Road and turn left onto Redvers Road
- At junction, turn left onto Lordship Lane **A109**
- At traffic light, turn left onto High Road (*Wood Green station on the right*) **A105**
- At traffic light, continue ahead onto Green Lanes (*Turnpike Lane station*) **A105**
- Turn left onto West Green Road (*one-way system*) **A504**
- At mini-roundabout, take 1st exit onto West Green Road **A504**
- At mini-roundabout, take 1st exit onto Spur Road **B153**
- Follow the road right onto Philip Lane **B153**
- At mini-roundabout, take 2nd exit onto Philip Lane **B153**
- At traffic light, turn left onto High Road (*Tottenham bus garage on left*) **A10**
- At traffic light, turn right onto Monument Way **A503**
- At traffic light, continue ahead onto Hale Road
- Turn right into Tottenham Hale Bus Station (*Tottenham Hale station on left*)
- Exit Tottenham Hale Bus Station and turn left onto Ferry Lane **A503**
- Continue ahead onto Forest Road **A503**
- At traffic light, turn right onto Blackhorse Road (*Blackhorse Road station*) **A1006**
- Continue ahead onto St James Street **A1006**
- At roundabout, take 1st exit onto South Grove
- Follow the road right onto Selborne Road (*under railway bridge*)
- Turn left into Walthamstow Central Bus Station (*Walthamstow Central station*)
- Exit Walthamstow Central Bus Station and turn left onto Selborne Road
- At traffic light, turn right onto Hoe Street **A112**
- At traffic light, turn left onto Lea Bridge Road **A104**
- At traffic light, turn left onto Wood Street **B160**
- Turn right onto Upper Walthamstow Road (*Wood Street Station*) **LOW BRIDGE** !
- Continue ahead onto Fyfield Road
- Turn right onto Avon Road
- At junction, turn left onto Bisterne Avenue
- Follow the road left onto Bisterne Avenue to **stand**



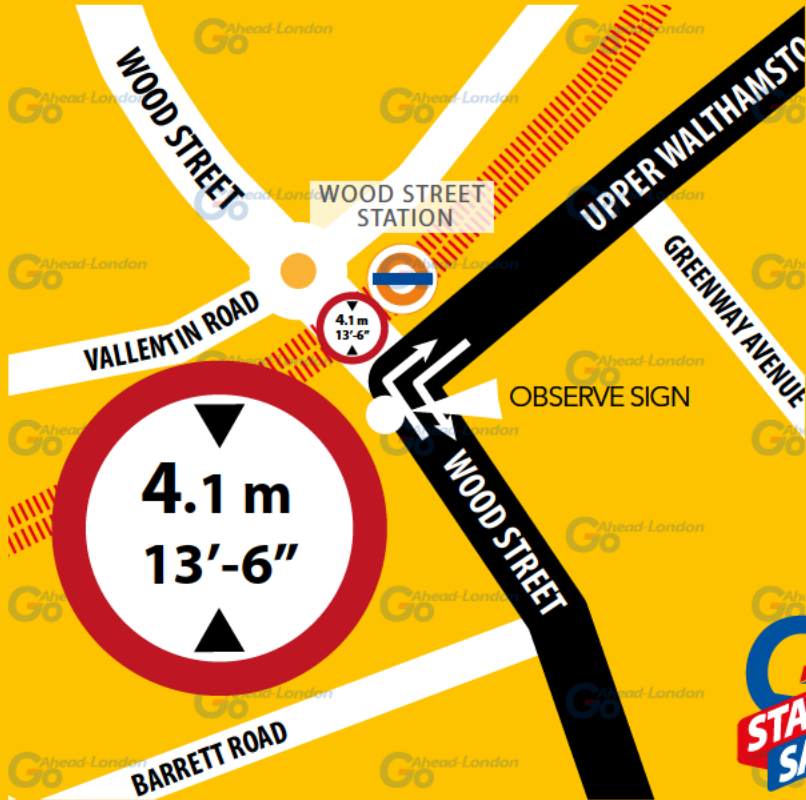
WOOD STREET
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT GO PAST THIS POINT

North of Upper Walthamstow Road next to Wood Street station

BE AWARE.

WARNING: LOW BRIDGE ON WOOD STREET



Warning. Low bridge on Wood Street in Upper Walthamstow. **Do not go under this bridge** under any circumstances. Anticipate and always remain alert.

WOOD GREEN

CURTAILMENT POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

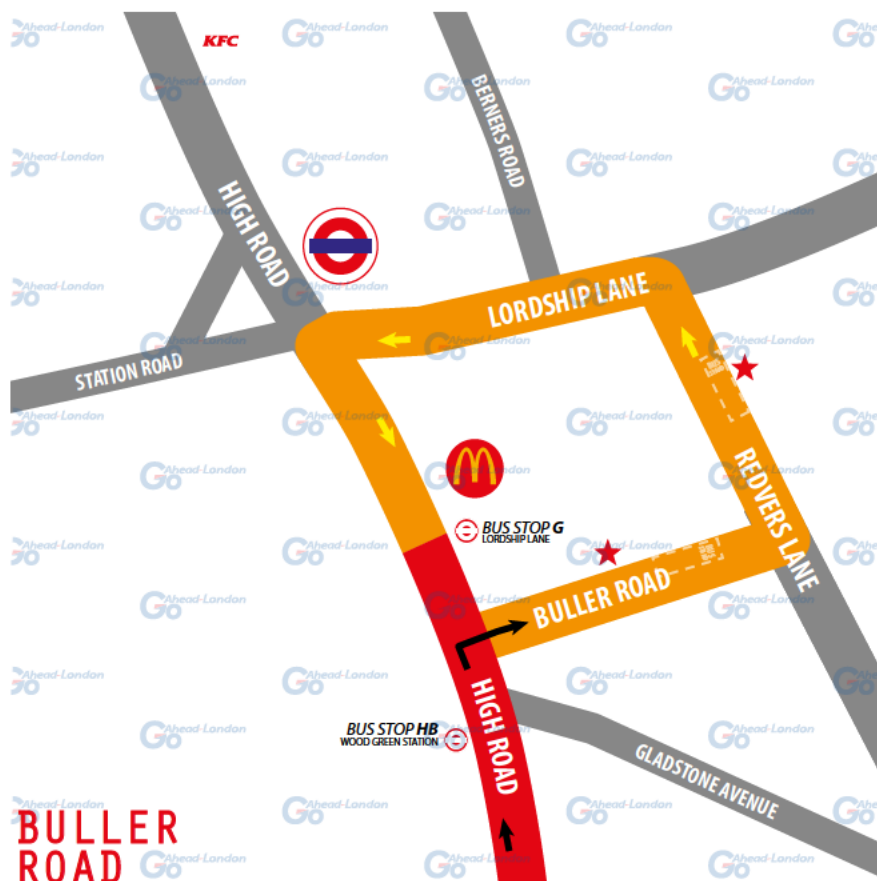
From Upper Walthamstow. Proceed from Wood Green High Road via Buller Road to stand.

Set down on Wood Green High Road at **BUS STOP HB**.

Towards Upper Walthamstow. Depart via Buller Road, Redvers Road and Lordship Lane to Wood Green High Road.

Pick up on Wood Green High Road at **BUS STOP G**.

Public stand for 10 buses in two portions. (1) On north side of Buller Road. (2) On east side (offside) of Redvers Road. **Blind display: WOOD GREEN.**



WEST GREEN ROAD

CURTAILMENT POINT

**TURNING
POINT ONLY.
BUSES MUST NOT
STAND.**

From Wood Green. Proceed from West Green Road direct to stand.
Set down on West Green Road at **BUS STOP TURNPIKE LANE STATION**.

Towards Wood Green. Depart via West Green Road
and St Margaret's Avenue to Alfoxton Avenue.
Pick up on Alfoxton Avenue at **BUS STOP WILLOW WALK**.

Public stand for 2 buses on north side of West Green Road outside Barker House. **Blind display: GREEN LANE, WEST GREEN ROAD.**



WEST GREEN ROAD

CURTAILMENT POINT

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

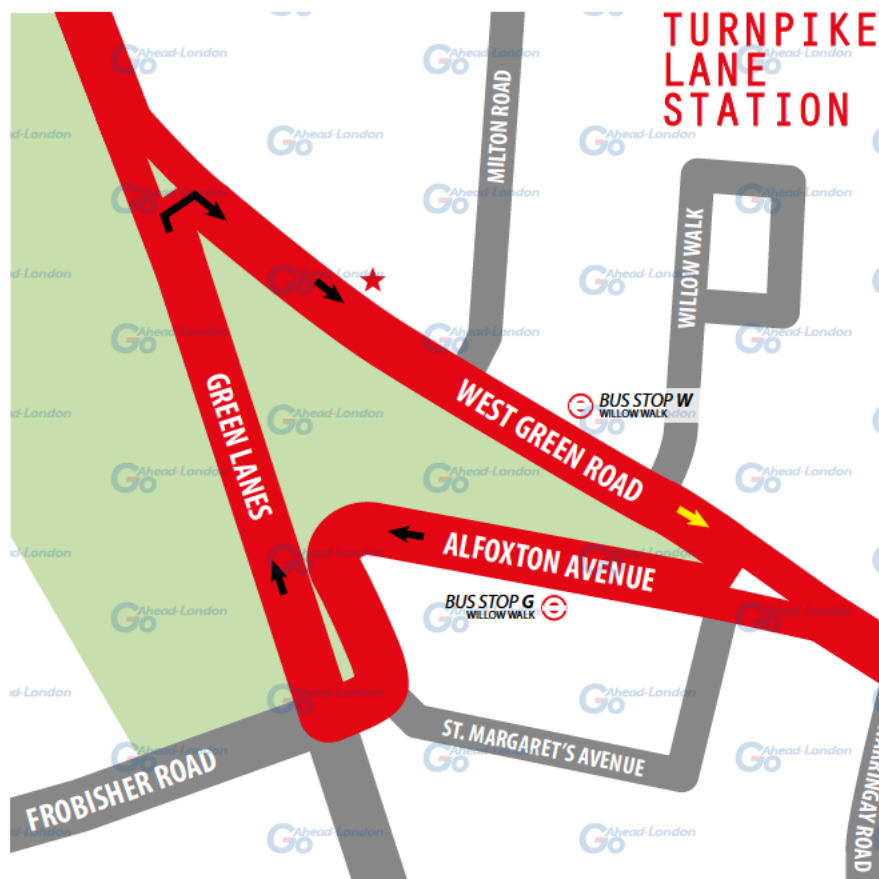
From Upper Walthamstow. Proceed from Alfoxton Avenue via Green Lanes and West Green Road to stand.

Set down on Alfoxton Avenue at **BUS STOP G**.

Towards Upper Walthamstow. Depart to West Green Road.

Pick up on West Green Road at **BUS STOP W**.

Public stand for 2 buses on north side of West Green Road outside Barker House. **Blind display: TURNPIKE LANE STATION.**



WEST GREEN ROAD

CURTAILMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

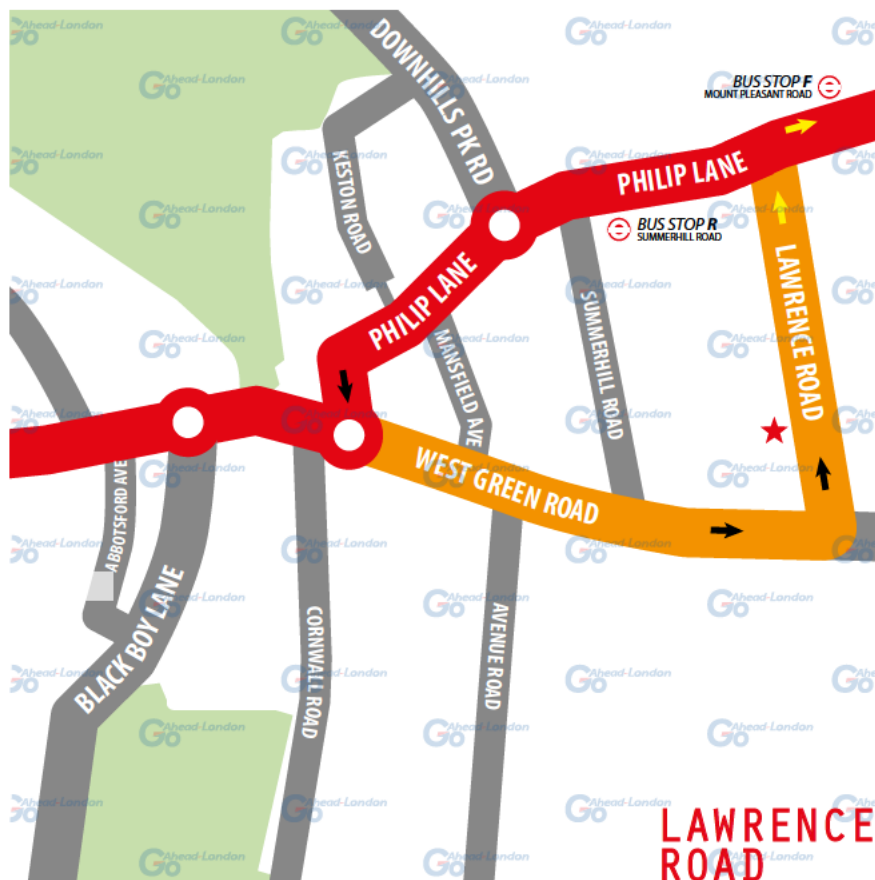
From Upper Walthamstow. Proceed from Philip Lane via Spur Road, West Green Road and Lawrence Road to stand.

Set down on Philip Lane at **BUS STOP R**.

Towards Upper Walthamstow. Depart via Lawrence Road to Philip Lane.

Pick up on Philip Lane at **BUS STOP F**.

Public stand for two buses on west side of Lawrence Road outside Nos. 95-103 (Zephyr Business Centre). **Blind display: WEST GREEN.**



TOTTENHAM HALE

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

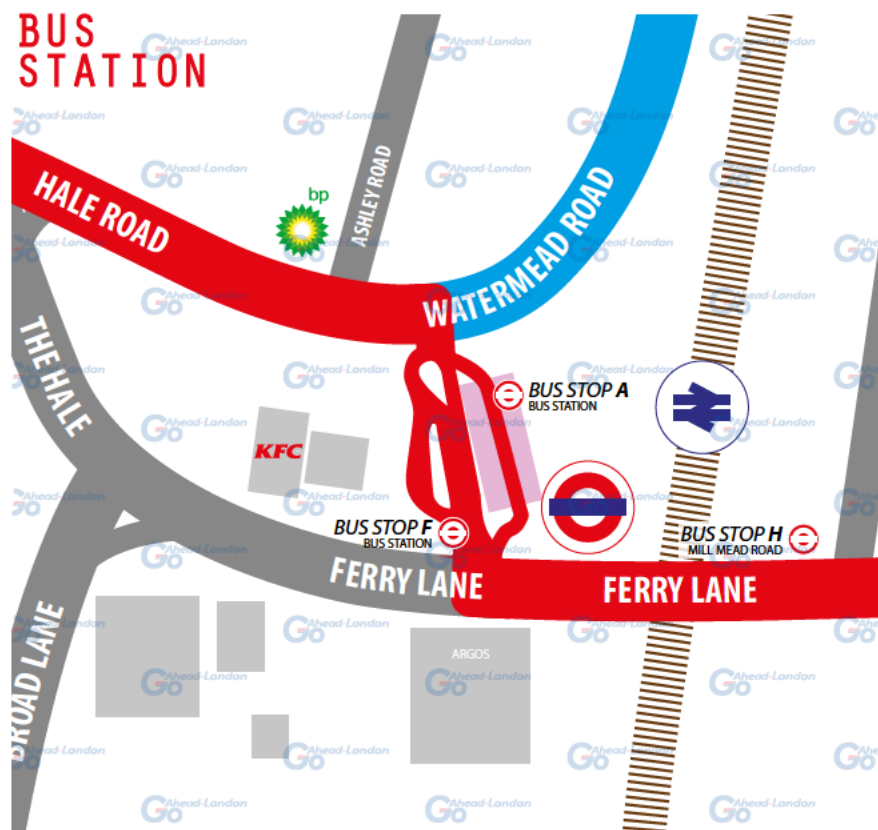
From Upper Walthamstow. Proceed from Ferry Lane.
Set down on Ferry Lane at **BUS STOP D.**

Towards Upper Walthamstow. Depart to Ferry Lane.
Pick up on Ferry Lane at **BUS STOP H.**

From Wood Green. Proceed from Tottenham Hale Bus Station via Tottenham Hale Bus Station Exit. Set down in Tottenham Hale Bus Station. Bus stop TBC.

Towards Wood Green. Depart to Ferry Ln. Pick up on Ferry Ln at Bus stop TBC.

Turning point only - buses must not stand. **Blind display: TOTTENHAM HALE STN.**



LEYTON GREEN

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Wood Green. Proceed from Hoe Street via High Road Leyton, Leyton Green Road and High Road Leyton. Set down on Hoe Street at **BUS STOP SK**.

Towards Wood Green. Depart to Hoe Street. Pick up on Hoe Street at **BUS STOP NE**.

Turning point only - buses must not stand.

Blind display: **LEYTON, BAKERS ARMS.**



WALTHAMSTOW CENTRAL

CURTAILMENT POINT

IMPORTANT
IF YOU REQUIRE
A COMFORT
BREAK, PLEASE
ADVISE
IBUS

From Upper Walthamstow. Proceed from Walthamstow Central Bus Station direct to stand.

Set down in Walthamstow Central Bus Station at **ALIGHTING POINT**.

Towards Upper Walthamstow. Depart to Walthamstow Central Bus Station.

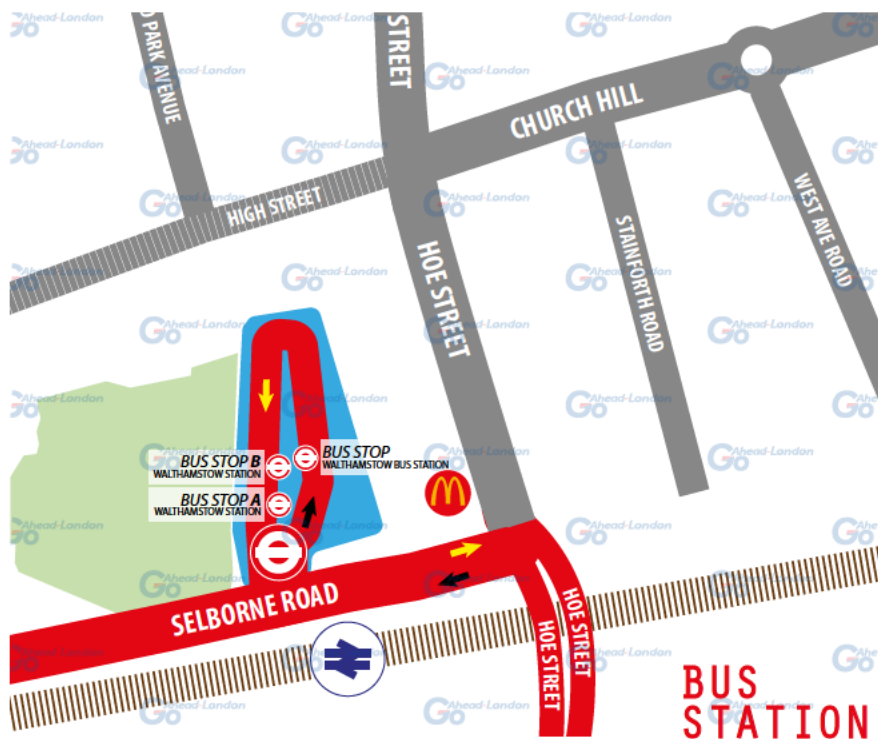
Pick up in Walthamstow Central Bus Station at **BUS STOP B**.

From Wood Green. Proceed from Walthamstow Central Bus Station direct to stand. Set down in Walthamstow Central Bus Station at **ALIGHTING POINT**.

Towards Wood Green. Depart to Walthamstow Central Bus Station. Pick up in Walthamstow Central Bus Station at **BUS STOP A**.

Private stand for 13 buses in marked bays on east side of Walthamstow Central Bus Station on north side of Selborne Road. Overflow offside stand for 1 bus on west side of bus station in lay-by opposite Stop A.

Blind display: **WALTHAMSTOW CENTRAL**.



WHIPPS CROSS

CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Wood Green. Proceed from Lea Bridge Road via Whipps Cross, Whipps Cross Roundabout, Whipps Cross Road, Whipps Cross Bus-Only Facility and Whipps Cross Roundabout to stand. Set down on Lea Bridge Road at **BUS STOP G.**

Towards Wood Green. Depart to Whipps Cross Bus-Only Facility. Pick up in Whipps Cross Bus-only Facility at **BUS STOP C.**

Public stand for four buses in layby on south west side of roundabout.
Blind display: **WHIPPS CROSS.**



**BUS
FACILITY**

UPPER WALTHAMSTOW

TERMINUS POINT

IMPORTANT
IF YOU REQUIRE
A COMFORT
BREAK, PLEASE
ADVISE
IBUS

From Wood Green. Proceed from Bisterne Avenue direct to stand.
Set down on Bisterne Avenue at **BUS STOP C**.

Towards Wood Green. Depart to Bisterne Avenue.
Pick up on Bisterne Avenue at **BUS STOP C**.

Public stand for two buses on south side of Bisterne Avenue.

Blind display: **UPPER WALTHAMSTOW.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



CHANGEOVERS | TOTTENHAM HALE STATION

Tottenham Hale Bus Station at *BUS STOP* (TBC) towards Wood Green and Tottenham Hale Bus Station at *BUS STOP* (TBC) towards Upper Walthamstow. Check your duty card for the correct changeover point. *Always communicate in advance with iBus if you are late for any reason.*

BUSY SHOPPING AREA | WOOD GREEN HIGH ROAD

High level of pedestrians, refuge islands. Take extra care and caution with minimum speed on the High Road (20 MPH zone). Be vigilant of pedestrian movements and pedestrians on refuge islands, checking mirrors all the time.

VOLUME OF PEDESTRIANS | WEST GREEN ROAD

High volume of pedestrian movements. Exercise extreme care and caution: Keep speed to a minimum.

NARROW ROAD | SPUR ROAD

Use of speed: speed bumps: narrow road. Use of appropriate speed, avoid late braking: Position carefully when traversing the speed bumps.

TRAFFIC EMERGING | PHILIP LANE

Speed tables: Use of speed: narrow road: cycle lane: double parking. Negotiate with care and be aware that oncoming traffic may use part of your carriageway. Position carefully when traversing the speed tables. Be extra vigilant of cyclists undertaking the bus. Mirrors to be used continuously and be vigilant of pedestrian movements emerging from all directions, especially in between the parked vehicles.

VOLUME OF VEHICLES | MONUMENT WAY

High volume of vehicle movements. Exercise extreme care and caution. Keep speed to a minimum.

VOLUME OF PEDESTRIANS | MONUMENT WAY

High volume of pedestrian movements: High volume of vehicle movements. Ensure your speed is no more than 10 MPH whilst travelling within the bus station. Keep a sharp eye for pedestrians emerging from all directions and drivers stepping off the bus. Hi-vis jackets to be worn when off the bus and around the bus station.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



CYCLISTS | FERRY LANE

Be extra vigilant of cyclists undertaking the bus. Mirrors to be used continuously.

SPEED CAMERA | FOREST ROAD

Use of speed: speed tables. Proceed with care, caution and low speed.

VOLUME OF PEDESTRIANS | BLACKHORSE ROAD STATION

High volume of pedestrian movements: high volume of vehicle movements. Take extra care and caution with speed kept to a minimum.

SPEED HUMPS | BLACKHORSE ROAD

Use of appropriate speed and avoid late braking. Take extra care and caution when traversing the speed humps. Please be extra vigilant around school times.

VOLUME OF VEHICLES | ST JAMES STREET

St James Street Overground Station: high number of pedestrians: high number of vehicle movements: speed tables: double parking. Take extra care and caution with speed kept to a minimum. Be vigilant of pedestrians emerging from all directions and in between the double parked vehicles. Be observant of large crowds on pavements or at bus stops and take extra care and caution when traversing the speed humps.

SPEED TABLES | SELBOURNE ROAD

Use of appropriate speed and take extra care and caution when traversing the speed humps. Avoid late braking.

10 MPH ZONE | WALTHAMSTOW CENTRAL BUS STATION

Adverse cambers on exit of station: pedestrian crossings, zebra and pelican and other bus manoeuvres and barriers: Offside bus stands in bus station: Use of Hi-Vis needed if and when around the bus station. Ensure your speed is no more than 10 MPH. Keep a sharp eye for pedestrians emerging from all directions when leaving the bus stop. Reduce speed to a minimum when entering and exiting the bus station and position carefully to avoid collision with pedestrians on entry and exit of the station.

RRA EXPIRY DATE: 21-04-2022

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



CYCLISTS | HOE STREET

Speed tables: use of speed: narrow road: cycle lane: double parking. Position carefully when traversing the speed tables. Be extra vigilant of cyclists undertaking the bus. Mirrors to be used continuously and be vigilant of pedestrian movements emerging from all directions.

TIGHT LEFT TURN | LEA BRIDGE ROAD

Tight left turn from Hoe Street onto Lea Bridge Road: Indiscriminate parking causing lane narrowing: Shops in area and large congregation of pedestrians: cycle lane and speed cameras. Minimum speed, plan ahead, position bus and proceed with extreme care and caution when making the sharp left turn, keeping an eye on the tail swing. Look well ahead to avoid meeting large vehicles coming the other way. Be observant of pedestrians emerging from all directions. Be extra vigilant of cyclists undertaking the bus. Mirrors to be used continuously.

TIGHT RIGHT TURN | WOOD STREET

Speed tables: use of speed: narrow road: cycle lane: tight turn: Plan ahead and position yourself for the very tight right turn into Upper Walthamstow Road from Wood Street. Watch out for pedestrians crossing and cyclists undertake the bus. On the return trip to Wood Green you will need to plan ahead and position yourself in preparation to make the tight left turn from Upper Walthamstow Road into Wood Street to avoid meeting traffic coming from your left other and to avoid collision with pedestrians and street bell.

LOW BRIDGE 13'6' | WOOD STREET

Do not miss the right turn onto Upper Walthamstow Road at Wood Green Station. Buses cannot go under this bridge under any circumstances.

BUSY PEDESTRIAN AREA | UPPER WALTHAMSTOW ROAD

Upper Walthamstow Road / Fyfield Road / Avon Road / Bisterne Road. Speed humps: Indiscriminate parking causing these roads to be very tight and congested. Negotiate with extreme care and caution and plan well ahead to avoid meeting on-coming vehicles. Be observant of local residents emerging from all directions. Mirrors to be used continuously as this part of the route is very congested and has very limited space for manoeuvre.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST AND



OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 230 | CURTAILMENT ABBREVIATIONS:

WG	Wood Green Bus Garage	BR	Buller Road
TL	West Green Road/Turnpike Ln	WGR	West Green Road
LR	Lawrence Road	TBG	Tottenham Bus Garage
TH	Tottenham Hale Station	LG	Leyton Green
WC	Whipps Cross Bus Facility	UW	Upper Walthamstow

FACILITIES | THROUGHOUT THE ROUTE

- **Wood Green Bus Station.** [REDACTED]

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. *You should not use the radio whilst the vehicle is in motion.*

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advise

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault